

NEW 988 CRISIS LINE NUMBER

For Service Members and Civilians

The new 988 Crisis Line Number is an easier-to-remember way to access a strengthened and expanded network of crisis call centers that provide free and confidential support to people in crisis seven days a week, 24 hours a day.

The Lifeline answers calls, texts, and chats from anyone who needs support from a trained crisis counselor for a suicidal, mental health and/or substance use crisis.

Veterans and military service members will be directed to the military crisis line from the same number.

Moving to 988 does not mean the 1-800-273-8255 number goes away. After July 16, 2022, using either number within the United States will get people the same services.

In Europe, the number remains 00800 1273 8255 or DSN 118; in Korea, call 0808 555 118 or DSN 118; and in Afghanistan, call 00 1 800 273 8255 or DSN 111

Chat (English only) is available through the Lifeline's website only:
<https://suicidepreventionlifeline.org/chat/> or for service members:
<https://www.veteranscrisisline.net/get-help-now/chat/>

When a caller dials 988 (or 800-273-TALK), they will hear a greeting while the call is routed to a local crisis center. A trained crisis counselor then answers the phone, listens to the caller and provides support and resources if needed.

A small percentage of Lifeline calls sometimes require activation of the 911 system when there is imminent risk to someone's life. In these cases, the crisis counselor shares information with 911 that is crucial to saving the caller's life.

988 SUICIDE & CRISIS
LIFELINE

There is hope.

